

**About this report:**

Communication Troubleshooter

The BestWork Experience measures a person's personality traits and cognitive abilities that tend to remain stable over time. These are the basic foundation of their communication. The Communication Troubleshooter identifies the areas that are most likely to cause problems. That does not mean there is a problem in that area, but it indicates that it is an area that merits special attention. When there is an issue or performance question, it can serve as the first place to look for a cause and a solution.

**COMMUNICATING WITH OTHERS - IMPORTANT FACTORS**

**Can sometimes communicate ideas and information too quickly for others to fully understand**

**Information can also seem incomplete to others**

**Important to slow down and verify understanding of others**

**COMMUNICATING THE DETAILS - IMPORTANT FACTORS**

Generally handles a moderate level of details

**Important to double check details of critical situations**

**COMMUNICATION DIRECTNESS - IMPORTANT FACTORS**

Speaks directly even in the face of confrontation or disagreement

Challenges opinions or decisions if necessary

Speaks up with ideas or calling out problems

Feedback is usually clear and specific

**COMMUNICATING DEADLINES & SCHEDULES - IMPORTANT FACTORS**

Has a relaxed sense of urgency in addition to being patient

Can communicate a false lack of urgency to others

Important to use specific deadlines to ensure the correct sense of timing with others